

Breaking Barriers: Cognitive Accessibility & Social Inclusion

Multiplier Event - Venice, July 7th 2025

Michela Saretta, Margherita Società Cooperativa Sociale

social



POLIBIENESTAR

VNIVERSITATO DVALENCIA

Ref.: 2022-1-ES01-KA220-ADU-000086964

margherita

What is Mind Inclusion 3.0?

- □ Previous version: Mind Inclusion 2.0
- □ EU-funded Erasmus+ project
- □ Goal: Improve the inclusion and participation of people with intellectual disabilities
- Approach: Participatory, user-centered, co-designed methodologies



Why Breaking Barriers?

□ Intellectual disability ≠ incapacity, but often a barrier-rich environment

□ Cognitive accessibility is essential to ensure equity and dignity: participation, self-determination, autonomy (Wu et al., 2023)

□ Social inclusion is not a by-product but a deliberate outcome



Mind Inclusion 3.0 Methodologies

Person-Centered and Co-Design Approach

Needs assessment

Co-design workshops with social professionals and owners of public places

□ Tools: focus groups, interviews, pilot testing







Multiplier Event - Venice

Community Activation through Venue Managers

From Awareness to Engagement

- MOOC platform (Massive Open Online Course): Training and mentoring of venue managers (e.g. restaurants, bars)
- Empowerment of local actors as agents of change
- Wider use of the Mind Inclusion APP to evaluate and promote accessibility







A Culture of Inclusion

Empowering Professionals as Agents of Change

□ Inclusion is a cultural shift, not just a technical aspect

OLC (Online Learning Centre) supports social professionals in becoming inclusion facilitators and transfer the MI 3.0 methodology

□ Social professionals become multipliers of inclusive practices



Digital Tools and Innovation

- Tech as an enabler, not a substitute for relationships: facilitator of relationships
- Promoting self-advocacy and visibility for people with intellectual disabilities
- Cognitive accessibility principles: clarity, simplicity, icons, guided steps







Challenges and Lessons Learned

Awareness of intellectual disabilities

□ Need for long-term engagement

□ Attention to end-users' needs assessment





What's next?

- Take practical actions to make cities more inclusive.
- Work in other areas and sectors: businesses and public services.
- Can we use or adapt this method for other groups, like older people?





How can you break barriers?

Thank you!

Contact: europacoop@cooperativamargherita.org





Multiplier Event - Venice